



STAFF REPORT

TO: Board of Directors

PREPARED BY: Steven Palmer, PE, CSDM, General Manager *SP*

SUBJECT: General Manager Report

Project Updates

Solar Evaluation

Design under revision by Centrica.

Administration

- Plans underway to establish a lock box service through the bank for customer payments.
- Planning for a customer newsletter in March to highlight the following items:
 - Rate study
 - Request for customer email and phone numbers
 - Grant updates
 - SLCWD Intertie
 - Big Bend
 - Reservoir 2 Interior Lining
 - State Mandate - Backflow Prevention/Cross Connection Control
 - State Mandate – Lead Service Line Inventory

Upcoming Board Items

February

- Audit Findings
- Fiscal Year 2026 Mid-Year Budget Update
- Fiscal Year 2025 Financial Health Assessment